



Jungle Cats offers recreational and competitive cheer, dance and aerobics programs. Fees are billed on an ongoing basis while your athlete is enrolled, and your class placement is held exclusively for you.

All billing is processed through our secure payment provider, Payrix Australia, using either a bank account or credit/debit card. Families may choose automatic direct debit for weekly, fortnightly, or monthly payments.

Please note: When paying online, you will incur a small surcharge from our payment provider:

Payment Surcharges

Transaction Fee – Bank Account: \$0.88

Transaction Fee – Visa / Mastercard: \$0.33 + 1.98%

Additional 1.10% applies to international cards

AMEX: \$0.33 + 3.85%

Bank Account Failed Attempt Fee: \$5.50 (added to next payment)

Bank Account Data Storage & Compliance Fee: \$0.33 (one-time)

Direct Debit Request (DDR)

I/We authorise and request Payrix Australia Pty Ltd ABN 63 135 196 397 (User ID 23765) (“Payrix”) to debit payments from my/our account as specified below, at intervals and amounts as directed by Jungle Cats Cheer & Dance (“The Business”) as per the terms and conditions of my agreement with Jungle Cats and in accordance with this Direct Debit Request and the Payrix DDR Service Agreement.

Please note: If paying by credit card, IPY*JUNGLECATS will appear on your financial statement to indicate payment to Jungle Cats.

Fees

Visa/Mastercard Fee: \$0.33 + 1.98%

Bank Account Fee: \$0.88

Amex Card Fee: \$0.33 + 3.85%

Additional fee of 1.10% applies to international cards

Failed Payment Fee: \$5.50 for bank debits (added to next payment)

Bank Account Data Storage & Compliance Fee: \$0.33 (one time)



Direct Debit Request (DDR) Service Agreement

This Agreement outlines your obligations when entering a Direct Debit arrangement with Payrix and Jungle Cats Cheer & Dance. It also explains what our obligations are to you as your Direct Debit Provider. Please keep this document for future reference.

I/We hereby authorise Payrix Pty Ltd (ABN: 63 135 196 397), Direct Debit User ID 23765, to make periodic debits on behalf of Jungle Cats Cheer & Dance (herein referred to as “the Business”).

I/We acknowledge that Payrix is acting as a Direct Debit Agent for Jungle Cats and does not provide any goods or services. Payrix is not liable for the services provided by Jungle Cats or for any terms in the Business agreement.

I/We acknowledge that Payrix and Jungle Cats will keep all information (including account details) in the DDR confidential and secure. Information may only be disclosed:

(a) where required by law; or

(b) where necessary to fulfil this Agreement (including handling queries or claims).

I/We acknowledge that the debit amount will be deducted according to the DDR, this Agreement, and my agreement with Jungle Cats.

I/We acknowledge that bank account details provided have been verified for accuracy, and if uncertain, I/we should check with our financial institution.

I/We acknowledge that it is my/our responsibility to ensure sufficient cleared funds are available on the due date.

Debits normally occur overnight but may take up to three (3) business days. Payrix is not responsible for any fees charged by our financial institution due to insufficient funds.

I/We acknowledge that processing may be delayed if:

1. The debit date or the following day is a public/bank holiday
2. The request is received on a non-banking day
3. The request is received after 4pm Monday–Friday

Any payments affected by the above will be processed on the next business day.

I/We authorise Jungle Cats to vary the debit amount from time to time as outlined in the Jungle Cats agreement.

I/We authorise Payrix to adjust the debit amount on instruction from Jungle Cats. Payrix is not required to notify us of such changes.

I/We acknowledge that:

- The total amount billed will cover the specified period for this and future agreements



- Jungle Cats will provide 14 days notice if proposing to vary the debit terms
- All requests to stop, vary, or cancel the debit agreement must be directed to Jungle Cats, not Payrix
- Any disputed payments must first be raised with Jungle Cats; unresolved matters may be taken to the financial institution

I/We acknowledge that if a payment is returned unpaid, I/we will be responsible for:

- Any fees associated with the unsuccessful debit
- Any bank fees
- Any collection fees, including solicitor or agency fees appointed by Payrix

I/We authorise Payrix to re-attempt processing unsuccessful payments as advised by Jungle Cats.

I/We acknowledge that setup, variation, dishonour, SMS, or processing fees may apply as specified by Jungle Cats.

I/We authorise:

1. Payrix (Debit User ID 23765) to verify my/our account details with our financial institution
2. Our financial institution to release information needed for verification